

These house rules regulate the rights and obligations of event attendees with regard to admission and during their stay at events in KING Kultur- und Kongresshalle as well as in the Ingelheimer Winzerkeller in Ingelheim am Rhein (hereinafter referred to as the Buildings).

IkUM – Ingelheimer Kultur- und Marketing GmbH (hereinafter referred to as IkUM) and the relevant organiser are authorised to regulate and restrict the access of attendees and participants to events. Attendees shall usually only be permitted to enter public events on submission of an entrance ticket. With regard to events with free admission the number of attendees is limited on the basis of the numbers of attendees approved under building law. The instructions of the commissioned admission and security service staff must be followed without restrictions. These staff exercise the domiciliary right within the scope of admission and within the Venue.

As event attendees you will exclusively use areas and rooms, which have been approved for the event. For safety reasons the closure of Buildings, rooms and areas as well as their evacuation may be ordered at any time. All persons who are present within the Buildings or on the site must comply with such requests without delay.

All equipment in event areas must be used with due care and attention. The distribution of printed matter and advertising material as well as the affixing of stickers and posters is prohibited without the prior written permission IkUM.

Smoking is prohibited throughout the Buildings. This prohibition refers to tobacco cigarettes, vapes, tobacco heating systems and all other forms of smoking. The corresponding instructions must be complied with.

The contents of bags, carried containers and clothing may be checked on admission. Attendees who do not consent to these checks may be excluded from the event. Attendees who are refused entrance shall not be entitled to any reimbursement of the ticket charge. In accordance with the individual character of the event it may be prohibited to take bags and similar containers into the event.

It is prohibited to take the following objects into events:

- Containers that are made of breakable or splintering material
- Mechanically- and electrically-operated instruments for making noise
- Fireworks, rockets, flares, smoke powder, sparklers, maroons and other pyrotechnic objects,
- Sound or video recording devices for the purposes of commercial use, without the explicit prior consent of the organiser
- Weapons including “protective weapons” as per Section 17a Law governing meetings [VersammlungG] as well as caustic or colouring substances as well as hazardous substances of any kind
- Racist, xenophobic and radical propaganda material
- Animals

At public events in Buildings and rooms IkUM and the relevant organiser may demand that cloakroom items are placed in the cloakroom (coats, jackets, shawls) including carried umbrellas, bags and rucksacks. Attendees are required not to leave any objects in the cloakroom items such as identity cards, credit cards, cash, keys, mobile phones as well as valuables, jewellery etc. Attendees shall bear the risk for the loss of or damage to all objects left in the cloakroom items. This also applies explicitly insofar as these items are left in cloakroom items such as bags and rucksacks. IkUM shall not accept any liability in this respect.

The provisions of the German law governing the protection of children and youths (Jugendschutzgesetz) apply. Any persons who are clearly under the influence of alcohol and/or drugs, may be excluded from the event. Attendees who are refused entrance shall not be entitled to any reimbursement of the ticket charge.

If photographs, film and/or video recordings are produced in the area of the venue (e.g. for reporting or for advertising purposes) during events by employees of IkUM or by the organiser or commissioned companies such recording activity must not be impeded or impaired in any manner.

It cannot be ruled out that persons who attend an event will be recognisable or can be heard on photographs, and film and video recordings. Photographs and recordings will be used and published for information, advertising and

presentation purposes. By entering the Building and by passing the corresponding information signs attendees of events provide their agreement and give their consent to the data usage described.

Attendees of events may withdraw their consent at any time. Such a withdrawal may be given in person to employees of IkUM. We must point out that after the publication of images, for example, as part of a newspaper article, it will no longer be possible or reasonable to fully dispose of an image. However, IkUM shall meet all such requests insofar as it can control the use of the data and is reasonable.

In order to reduce the risk of harm during music events caused by the noise level the use of hearing protection equipment is particularly recommended. Ear plugs will be provided to attendees on request if a raised volume can be expected at an event.

Guests, participants, service providers and all other persons that enter the Building are obliged to follow the official recommendations of the State of Rhineland Palatinate as well as the requirements of the official instructions that apply at the point in time of the event.

As at: March 2024, Ingelheim am Rhein